

## **News Release**

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Cyrca Awarded 3.5 year Contract with State of Hawaii Department of Human Services

Catastrophic Claims Managed for the Med-QUEST Division

**INDIANAPOLIS, IN, January 8, 2002**– Cyrca Insurance Management (Cyrca), an innovative health care program development and management company, announced a Catastrophic Claims Management Contract with the State of Hawaii Med-QUEST Division, a forward thinking Medicaid program administrator. Under the terms of the agreement, Cyrca will deliver an enhanced cost containment and quality assurance program to the State's pre-paid health plan through over reaching medical case management services for the QUEST health plans, and consistent policies and procedures for catastrophic claims. Management services are provided on all claims above the QUEST health plans' capitated rates.

The staff of Cyrca and Med-QUEST Division have been working together on various QUEST catastrophic initiatives since 1994. The new program takes effect January 1, 2003.

"Med-QUEST is continually looking for ways to enhance the level of service delivered to our members and providers," said Brian Pang, Med-QUEST Finance Officer, "We believe Cyrca, as our contractor, will provide a complete program offering including the direction, coordination, monitoring and tracking of catastrophic services. The Cyrca product also contributes to our goal of providing services that enable us to effectively manage health care costs within our program."

"Cyrca staff have the expertise to provide a sound and proven methodology to determine the cost of risk for the State of Hawaii, stated Mark Johnson, CEO of Cyrca, "Through skillful care management, we contain the cost of the program, manage the high dollar occurrences and strive to deliver the most advantageous program to the State."

Additionally, Cyrca manages the State of Hawaii Organ and Tissue Transplant (SHOTT) program for Med-QUEST. Through the Catastrophic Claims Management and the SHOTT Programs, Cyrca ensures the best clinical outcomes through high quality care for Med-QUEST and FFS beneficiaries.

## **About Cyrca**

Cyrca is a leading developer of specialized medical insurance programs. Cyrca was formed to focus on the design, implementation, and operation of customized programs delivering cost savings to clients (accident and health insurers and reinsurers, managing general underwriters, HMOs, provider groups, U.S. and international employers and government agencies). Differing itself from other firms choosing to offer certain specialized medical programs as an ancillary line of business, Cyrca is solely dedicated to offering tailored catastrophic products and services. Cyrca has been able to acquire the services of case managers, claims managers, and medical directors who have serviced the catastrophic care areas for over ten years. This allows the company to ensure clients receive the most current and appropriate levels of care at the most reasonable expense. Cyrca provides its clients expertise combined with convenience, access to acceptable security, competitive pricing, excellent information/reporting, as well as stability and service.